



# SABOT

## QUALITY POLICY STATEMENT

SABOT Zambia Limited is a transport company which aims to be the most trusted cross border road haulier in the regions in which it operates, exceeding customers' service level expectations to achieve long term expansion and shareholder value.

Its mission is to support its customers' success by delivering superior value through the cost-effective, reliable, safe and efficient movement of cargo and to create sustainable growth through operating efficiencies.

We are committed to:

- Complying with the requirements of the ISO 9001 International Standard
- Promoting risk-based thinking
- Promoting Health and Safety
- Continuously improving the effectiveness of our Quality Management System
- Implementing, measuring, analysing and reviewing our Corporate Objectives

### Our People and Culture

- Attract, develop and retain a qualified diverse workforce
- Build strong linkage between strategy, teams and individuals
- Create a supportive, collaborative environment for our people

### Best Practices

- Operate a modern fleet
- Develop and maintain best-of-breed systems technology

### Positioning

- Extend our footprint to include all SADC corridors
- Diversify our customer basket
- Cultivate capabilities in selective markets and industries

### Value Proposition

- Establish international logistics capabilities
- Expand the transport service offering

### Sustainability

- Operate at optimal vehicle running costs supported by lean fixed cost structures
- Drive asset utilization to above industry norms

### Governance

- Directors, employees and agents of the Company must act in the best interests of the Company, with honesty, integrity and exercise good judgement in performing their duties
- Acting in accordance with the highest ethical standards and in compliance with legal requirements

**Andson Machakube**  
Operations Manager

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Union Committee Representative